







FACILITY & SECURITY

- •2.0 kVA/m² Total Utility Power
- ·Manned 24x7x365
- ·Biometric Scanners
- ·Video Surveillance
- ·Alarm System
- ·Key Card Access Required
- ·Laser Based Smoke Detection



PRODUCTS & SERVICES

- ·Network Security
- ·Dedicated Servers
- ·RackConnect® Global
- ·Private Cloud
- ·Public Cloud
- ·Managed Storage
- & Backup



POWER & COOLING

- ·167 kW UPS Power Capacity
- ·N+1 Redundancy
- ·6 Diesel-Powered Generators w/ 2,800 kVA Capacity each
- ·2 kW/m² of Cooling Capacity, N+1 Redundancy
- ·Double Interlocked Dry Pipe Pre-Action Sprinkler System



CONNECTIVITY & INFRASTRUCTURE

- ·Multiple Tier-1 Service Providers
- ·10-Gigabit Ethernet Per Carrier
- ·Redundant Cisco 3-Tier LAN Architecture
- ·34 Carriers Providing Fiber Based Connectivity to Site
- ·Redundant Cisco & ARISTA Routers
- ·BGP Multipath Route Optimization
- ·Cisco Switches for Aggregation, Distribution & Access Layer



ACCESSIBILITY & MONITORING

- ·Customers Retain Admin Control of Leased Servers
- ·Rackspace Retains Control of Networking Hardware
- ·Console Access Provided via SSH over VPN
- ·Centralised Facility Monitoring & Management System



STANDARDS & COMPLIANCE

Rackspace adheres to a broad range of information and security certifications & standards including:

- ·SSAE18 SOC1, SOC2, SOC3
- ·PCI DSS
- ·ISO27001
- ·ISO14001
- ·ISO9001