





•20 Years Hosting Experience •Customers in 150+ Countries •3,000+ Dedicated Engineers Across Linux®, Windows®, & VMware® •Hosting More Than 1/2 of Fortune's Top 100 Companies

#### rackspace technology.

# FACILITY & SECURITY

- •Raised Flooring: 5,000 sq m •15 MVA Total Utility Power
- •Manned 24x7x365
- •Biometric Scanners
- Video Surveillance
- Alarm System
- Key Card Access Required
- ·Laser Based Smoke Detection

## CONNECTIVITY & INFRASTRUCTURE

- •Multiple Tier-1 Service Providers
- ·10-Gigabit Ethernet Per Carrier
- •Redundant Cisco 3-Tier LAN Architecture
- •8 Carriers Providing Fiber Based Connectivity to Site
- ·Redundant Cisco & ARISTA Routers
- •BGP Multipath Route Optimization
- •Cisco Switches for Aggregation, Distribution & Access Layer

#### PRODUCTS & SERVICES

- Colocation
- Network Security
- Dedicated Servers
- ·RackConnect® Global
- Private Cloud
- •Public Cloud
- •Managed Storage & Backup



- •Customers Retain Admin Control of Leased Servers
- •Rackspace Retains Control of Networking Hardware
- •Console Access Provided via SSH over VPN
- •Centralised Facility Monitoring & Management System

## POWER & COOLING

rackspace

- •250 kW UPS Power Capacity
- •N+1 Redundancy
- •Diesel-Powered Generators with 2MW Capacity each
- 10,000 Litre Fuel Tanks
  Over 3,000 Tons of Cooling Capacity, N+3 Redundancy
- •Double Interlocked Dry Pipe Pre-Action Sprinkler System



Rackspace adheres to a broad range of information and security certifications & standards including:

- ·SSAE18 SOC1, SOC2, SOC3
- •PCI DSS
- ·ISO27001
- ·ISO14001
- ·ISO9001

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