





•20 Years Hosting Experience •Customers in 150+ Countries •3,000+ Dedicated Engineers Across Linux®, Windows®, & VMware® •Hosting More Than 1/2 of Fortune's Top 100 Companies

rackspace technology.



- Raised Flooring: 7,561 sq m
 17 MVA Total Utility Power
 Manned 24x7x365
 Biometric Scanners
 Video Surveillance
 Alarm System
- •Key Card Access Required •Laser Based Smoke Detection
- CONNECTIVITY &
- •One Tier-2 Service Providers
- ·10-Gigabit Ethernet Per Carrier
- •Redundant Cisco 2-Tier LAN Architecture
- •2 Carriers Providing Fiber Based Connectivity to Site
- ·Redundant Cisco & ARISTA Routers
- •Cisco Switches for Access Layer



Colocation

- •Network Security
- ·Internet Connectivity

ACCESSIBILITY

& MONITORING

•Customers Retain Admin

Control of Leased Servers

·Rackspace Retains Control

of Networking Hardware

·Console Access Provided

Monitoring & Management

via SSH over VPN

System

·Centralised Facility

POWER & COOLING

rackspace

- •423 kW UPS Power Capacity
- •N+1 Redundancy
- •Diesel-Powered Generators with 3,800 kVA Capacity each
- •Two Plants of 3 x 900kWr
 Air-cooled Package Chillers with 3,600kWr Total, N+1 Redundancy
 •Double Interlocked Dry Pipe Pre-Action Sprinkler System



Rackspace adheres to a broad range of information and security certifications & standards including:

- ·SSAE18 SOC1, SOC2, SOC3
- •PCI DSS
- ·ISO27001
- ·ISO14001
- ·ISO9001

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