







FACILITY & SECURITY

- ·Raised Flooring: 15,256 sq ft
- ·2.5 MW Total Utility Power
- ·Manned 24x7x365
- ·Biometric Scanners
- ·Video Surveillance
- ·Alarm System
- ·Key Card Access Required
- ·Laser Based Smoke Detection



PRODUCTS & SERVICES

- ·Colocation
- ·Network Security
- ·Dedicated Servers
- ·RackConnect® Global
- ·Private Cloud
- ·Public Cloud
- ·Managed Storage
- & Backup



POWER & COOLING

- ·1.5 MW UPS Power Capacity
- ·N+2 Redundancy
- ·Diesel-Powered Generators w/ 2,500 KW Capacity each
- ·10,000 Gallon Fuel Tanks
- ·Over 600 Tons of Cooling Capacity, N+1 Redundancy
- ·Double Interlocked Dry Pipe Pre-Action Sprinkler System



- ·Multiple Tier-1 Service Providers
- ·10-Gigabit Ethernet Per Carrier
- ·Redundant Cisco 3-Tier LAN Architecture
- ·4 Carriers Providing Fiber Based Connectivity to Site
- ·Redundant Cisco & ARISTA Routers
- ·BGP Multipath Route Optimization
- ·Cisco Switches for Aggregation, Distribution & Access Layer



ACCESSIBILITY & MONITORING

- ·Customers Retain Admin Control of Leased Servers
- ·Rackspace Retains Control of Networking Hardware
- ·Console Access Provided via SSH over VPN
- ·Centralized Facility Monitoring & Management System



STANDARDS & COMPLIANCE

Rackspace adheres to a broad range of information and security certifications & standards including:

- ·SSAE18 SOC1, SOC2, SOC3
- ·PCI DSS
- ·ISO27001
- ·ISO14001
- ·ISO9001