



Alert Logic Security Solutions

Threat detection, analysis and mitigation through individualized protection and customized response plans.

Companies spend a significant part of their time and budget on breach prevention and access control technology and processes. This leaves less time to get visibility into deployed assets, misconfigurations and software vulnerabilities. Adding to this, monitoring threats is a continuous process and qualified security staff are expensive and difficult to retain.

Implementing and maintaining security tools yourself is financially daunting and requires skilled resources to interpret and prioritize data.

Experts Dedicated to Your Success

Rackspace Technology offers multi-cloud security services with a combination of tools, people and processes designed to secure your cloud applications and data around the clock.

Over 9,000 global customers currently rely on Rackspace Security Services. Our expertise includes over 400 certified network and security experts with over 500 certifications including CCNAs and GIACs in Cyber Defense, Digital Forensics & Incident Response, Penetration Testing and more. We also offer 24x7x365 incident response and remediation services.

Key Benefits

Protect your hybrid cloud environments with Alert Logic Security Solutions backed by always-on threat management services from Rackspace Technology security experts.

- A consultation with a certified security engineer to assess and architect your threat management platform based on your environment specifications and security requirements.
- Coverage across your entire attack surface with asset visibility and security analytics for cloud, networks, applications and hosts in Rackspace Technology data centers, hybrid and AWS cloud environments.
- Real-time access to information on risk, vulnerabilities, remediation activities, configuration exposures and compliance status.
- Two scalable options to best meet your needs: Essentials and Professional

Key Features

Our certified security experts will help you choose the right Alert Logic solution for your environment, including the following options:

Essentials includes vulnerability management, cloud configuration exposure scanning, asset discover and visibility and comprehensive reporting – which allows you to automatically track security posture status changes across your environment.

Professional includes all the benefits of Essentials plus important perimeter telemetry from an industry leading intrusion detection system, machine-learning data for real-time alerting, incident verification, remediation guidance and log management with 13-month retention.

About Rackspace Technology™

Rackspace Technology is your trusted partner across cloud, applications, security, data and infrastructure.

- A leader in the 2020 Gartner Magic Quadrant for Public Cloud Infrastructure Professional and Managed Services, Worldwide
- 2,500+ cloud professionals
- Hosting provider for more than half of the Fortune 100
- 20+ years of hosting experience
- Customers in 120+ countries

Fanatical Experience™

Experts on your side, doing what it takes to get the job done right. From first consultation to daily operations, Rackspace Technology combines the power of always-on service with best-in-class tools and automation to deliver technology when and how you need it.



Alert Logic Security Solutions	Essentials	Professional
Security Expertise Certified security experts available around the clock		
24x7x365 security monitoring and threat analysis from certified security experts in the Alert Logic Security Operations Center (SOC)		•
24x7x365 incident response and remediation assistance from certified Rackspace Technology security experts		•
Security Platform The right combination of assessment, detection and web security technology		
Deployment Automation and Scope Selection	•	•
Continuous Asset Discovery and Visibility	•	•
Vulnerability Scanning	•	•
Cloud Configuration with Remediation Tips	•	•
Threat Risk Index	•	•
Monthly Security Posture Report	•	•
Comprehensive Reporting Portfolio	•	•
PCI Scanning and ASV Support	•	•
Service Health Monitoring	•	•
Log Management and Search		•
Network Intrusion Detection		•
Log-based Intrusion Detection & Analytics		•
Security Analytics: Rules, Machine Learning		•
Threat Intelligence Up-to-the-minute comprehensive security content and intelligence		
Threat Risk Index Content	•	•
Threat Intelligence Feeds		•
Intrusion Signature Content		•
Network Based Machine Learning Content		•

Take the Next Step

Let's talk about how Rackspace Technology can help you quickly detect and remediate security breaches.

Learn more: www.rackspace.com/managed-security-services

Call: 1-800-961-2888