Rackspace Technology Zero Trust Access

Provide secure access to remote workers, devices, and cloud applications.

Securing the enterprise has become more complex as businesses shift to modern architectures, cloud-based applications, remote workforces, BYOD and IoT trends. And now, unfortunately, bad actors are looking to exploit the large number of employees who work remotely through increased phishing activities and attempts to intercept sensitive information as it's transmitted outside of a company's network.

Rackspace Technology offers identity and access management (IAM) solutions to help ensure secure access to your network — so you can keep your business moving forward.

Experts Dedicated to Your Success

Implementing a new security strategy or solution can add stress to an already overloaded team, which is why the experts at Rackspace Technology provide on-boarding assistance, configuration and 24x7x365 expert security support. Rackspace Technology has over 400 network and security experts — including CCNAs and GIACs in Cyber Defense, Digital Forensics & Incident Response and Penetration Testing — who have earned more than 500 industry certifications. Your deployment includes the following expert services:

- Expert set up, initial policy configuration for users and devices, and portal access provided by a certified Rackspace Technology security professional
- A consultation to assess the user and device data collected from the initial policy setup, with fine-tuning based on your security requirements
- Ongoing management with best-practice recommendations using AI and advanced threat intelligence data to stay one step ahead of threats
- 24x7x365 around-the-clock support from security experts

Key Benefits

Rackspace Technology provides solutions for secure access to remote workers, devices and cloud applications.

- **Secure access for remote workers and devices:** Multi-factor authentication adds an additional layer of security for your remote workers who are accessing your network, VPN, productivity tools and applications. This protects employee network logins from being compromised by phishing attempts and spyware, and enforces policies to block anonymous networks.
- **Ready access to applications:** Define and enforce role-based application access policies based on individual users and groups, location, network data, device security posture and other contextual information.
- **Single sign-on for cloud applications:** Users can access all their cloud applications using a single authentication, even your in-house custom applications that use SAML, radius or LDAP.
- **Simplified device authentication:** Set up automated push notification-based approvals to simplify authentication when new devices come online, and enforce biometric requirements.
- **Assess device security hygiene:** A unified device insights and intelligence dashboard provides the security posture of all corporate-owned and BYOD in your environment, including smartphones, smartwatches and universal two-factor authentication (U2F) tokens.
- **Automatically notify users to update device software:** Monitor and identify risky devices, and automatically notify users to update their device software when needed.

About Rackspace Technology™

Rackspace Technology is your trusted partner across cloud, applications, security, data and infrastructure.

- A leader in the 2020 Gartner Magic Quadrant for Public Cloud Infrastructure Professional and Managed Services, Worldwide
- 2,500+ cloud engineers
- Hosting provider for more than half of the Fortune 100
- 20+ years of hosting experience
- Customers in 120+ countries
- HITRUST CSF-certified dedicated hosting environment
- Certified Level 1 PCI Service Provider on AWS
- 1,600+ AWS technical certificates worldwide
- AWS Security Hub Partner
- Google Cloud Platform Security Specialization
- State-of-the-art global security operations center with locations in EM EA and North America
- 400+ network and security experts available around the clock
- 500+ industry certifications earned including CCNAs and GIACs in Cyber Defense, Digital Forensics & Incident Response, and Penetration Testing

"Our applications are critical financial services that need to be available 24x7x365. With Rackspace Technology, we feel protected."

Antonio Olivara :: Information Technology Manager, Banwire

Fanatical Experience™

Experts on your side, doing what it takes to get the job done right. From first consultation to daily operations, Rackspace Technology combines the power of always-on service with best-in-class tools and automation to deliver technology when and how you need it.

Key Features

Zero Trust Access combines 24x7x365 expert managed security services from Rackspace Technology from our partner Duo.

Rackspace Technology Zero Trust Access

Powered by partner technology:	Duo MFA	Duo Access	Duo Beyond*
Expert Rackspace managed security services			
24x7x365 around-the-clock support from Rackspace security experts	✔	✔	
Expert set up, initial policy configuration for users and devices, and portal access provided	✔	✔	
A consultation to assess the user and device data collected from the initial policy setup, with fine-tuning	✔	✔	
Ongoing management with best-practice recommendations to stay one step ahead of threats	✔	✔	
Multi-Factor Authentication (MFA)			
Duo Push for iOS and Android	✔	✔	✔
Security keys, U2F, OTP, phone callback, SMS & hardware tokens	✔	✔	✔
Telephony credits — 100 credits/user/year	✔	✔	✔
User self-enrollment & self-management	✔	✔	✔
Assess user risk with phishing simulation		✔	✔
Endpoint Visibility			
Assess corporate and personal device security hygiene	✔	✔	✔
Monitor and identify risky devices		✔	✔
Identify corporate vs. personal devices			✔
Adaptive Authentication & Policy Enforcement			
Enforce role-based access policies		✔	✔
Enforce control based on user's location or network		✔	✔
Enforce biometric requirements		✔	✔
Block Tor and anonymous networks		✔	✔
Control which devices can access apps, based on device hygiene		✔	✔
Limit which devices can access apps — corporate vs. personally owned			✔
Automatically notify users to update their own devices		✔	✔
Secure devices without an MDM			✔
Remote Access & Single Sign-On (SSO)			
Protect and enable access for on-premises apps	✔	✔	✔
Natively protect all cloud apps	✔	✔	✔
Protect federated cloud apps	✔	✔	✔
Secure access to internal web apps			✔
Provide secure remote access to SSH			✔

* License available via the Rackspace Reseller Program, with Rackspace managed support coming soon.

Take the Next Step

Let's talk about how Rackspace Technology can help you provide secure access to your remote workers, devices, and cloud applications.

Learn more:
www.rackspace.com/security/zero-trust
Call:
1-800-961-2888

rackspace
technology.