



RackSpace Security Essentials

Reduce your risk with expert SOC services for host-monitoring, incident detection and response.

The shift to modern architectures and remote workforces, coupled with evolving compliance mandates, has dramatically increased the threat profile of organizations. To handle host-based threats effectively, enterprises need a partner that provides managed Security Operations Center (SOC) services for threat intelligence, security analytics, alerts and response services together into a solution that can be easily deployed and managed across multicloud environments.

Experts Dedicated to Your Success

When it comes to security and compliance, you don't have to go it alone. Leverage RackSpace Technology multicloud security experts who hold 800+ security industry certifications — including Global Information Assurance Certifications (GIAC) in Cyber Defense, Digital Forensics & Incident Response, Penetration Testing, and 100+ cloud security certifications from AWS, Microsoft Azure and Google Cloud Platform.

Key Benefits

RackSpace Security Essentials combines industry-leading global security expertise from our global Security Operations Center (SOC) with the advanced threat detection capabilities of Armor Anywhere for a service that businesses can rely on to protect all of their cloud environments around the clock.

Threat Detection:

Get advanced protection against cyber-threats through an integrated suite of security capabilities including an intrusion detection system (IDS), anti-virus/malware protection, file integrity monitoring (FIM) and vulnerability scanning.

24x7x365 Incident Response:

Certified RackSpace Technology SOC analysts act as a security force multiplier for your in-house teams, detecting possible compromises and responding to issues around the clock.

Log and Data Management:

Log data is stored for up to 13 months to support compliance requirements, with options to ingest, analyze and store additional logs from cloud-native and other network sources.

Swift, Multi-Cloud Deployments:

Deploy security in minutes with our lightweight agent that requires no hardware, making it best suited to fortify all of your cloud environments — even those not currently managed by RackSpace Technology.

Additional Services

Proactive Detection and Response Services: Gain increased protection against advanced persistent threats (APTs) with additional features for host-based endpoint detection and response, proactive remediation services with rapid incident response times, cyber hunting services, detailed analytics and reporting and more.

About RackSpace Technology®

RackSpace Technology is your trusted partner across cloud, applications, security, data and infrastructure.

- A leader in the 2020 Gartner Magic Quadrant for Public Cloud Infrastructure Professional and Managed Services, Worldwide
- 2,600+ certified experts
- Hosting provider for more than half of the Fortune 100
- 20+ years of hosting experience
- Customers in 120+ countries
- HITRUST CSF-certified dedicated hosting environment
- Certified Level 1 PCI Service Provider on AWS
- 2,300+ Microsoft certifications worldwide
- 1,800+ AWS technical certifications worldwide
- AWS Security Hub Partner
- Google Cloud Platform Security Specialization
- IDC and Forrester-recognized security practices
- Experts with 800+ security industry certifications, including 100+ cloud security certifications from AWS, Microsoft® Azure® and Google Cloud Platform™

"RackSpace Technology has been a great business ally for our company. They not only provided us with a comprehensive solution for our needs, but made us feel like they had our best interests at heart."

Jorge Iván Ramirez :: Technology Advisor, HiMed Solutions SAS

Fanatical Experience®

Experts on your side, doing what it takes to get the job done right. From first consultation to daily operations, RackSpace Technology combines the power of always-on service with best-in-class tools and automation to deliver technology when and how you need it.

Additional Services (continued)

Cloud Security Posture Management: Monitor the security posture of your AWS, Microsoft Azure, and Google Cloud Platform environments to help identify and address accidental risks that might occur. Leverage automation and application programming interfaces (APIs) to query, monitor, and assess your cloud environment to enable continuous compliance management for PCI DSS, HIPAA, SOC2, NIST, GDPR, FEDRAMP, CIS and others.

Key Features

Key Features and Services	Rackspace Security Essentials
Intrusion Detection System (IDS) (host-based)	✓
Vulnerability scanning and reporting	✓
File integrity monitoring (FIM)	✓
Anti-virus/anti-malware	✓
Audit-ready compliance for PCI, HIPAA/HITRUST, GLBA, GDPR	✓
Log management and retention (13 months)	✓
Armor management portal access for security insights	✓
Cloud Security Posture Management ²	Optional
Expert Services	
Security agent installation and set-up (Guidance provided to assist customers deploying into unmanaged environments)	✓
Threat monitoring and analysis	✓
24x7x365 global SOC support, with incident response from Rackspace Technology security analysts	✓
Immediate remediation within the Rackspace Technology-managed environment (based on the customer runbook and/or service level)	✓
Compatible Environments ¹	
Customer managed environments, AWS, Microsoft® Azure®, Google Cloud Platform, VMware®, and Rackspace Technology® environments	Optional
Third-party log sources ³	Optional

Services Delivered Your Way

When it comes to security and compliance, you don't have to go it alone. The experts at Rackspace Technology can help you address every element — removing that burden from your in-house resources so they can focus on growth initiatives across your organization.

1. Environments must meet the resource and OS requirements as defined here: <https://bit.ly/2VpIJEf>
2. Learn more about available CSPM mandates: <https://docs.armor.com/display/KBSS/Available+Mandates>
3. Learn more about third-party log sources: <https://docs.armor.com/display/KBSS/Log+Management+Home>

Take the Next Step

Let's talk about how Rackspace Technology Security Essentials can help with your cloud security and compliance goals.

Learn more: www.rackspace.com/security/threat-detection
Call: 1-800-961-2888